



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9867

SERIAL NUMBER 09/675,597	FILING DATE 09/29/2000 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 99EC036/77527
APPLICANTS Eric James, Elgin, IL; David Funck, Wheaton, IL;				
** CONTINUING DATA ***** NONE R.S.F.				
** FOREIGN APPLICATIONS ***** NONE R.S.F.				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/17/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <input type="checkbox"/> yes <input checked="" type="checkbox"/> no		STATE OR COUNTRY IL	SHEETS DRAWING 5	TOTAL CLAIMS 26
Examiner's Signature <i>[Signature]</i> Initials <i>R.S.F.</i>		INDEPENDENT CLAIMS 3		
ADDRESS WELSH & KATZ, LTD. 120 South Riverside Plaza 22nd Floor Chicago, IL 60606				
TITLE System and method of using a phone to access information in a call center				
FILING FEE RECEIVED 928	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	



Commissioner for Patents
Washington, DC 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9867

SERIAL NUMBER 09/675,597	FILING DATE 09/29/2000 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 99EC036/77527	
APPLICANTS Eric James, Elgin, IL; David Funck, Wheaton, IL;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/17/2000					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY IL	SHEETS DRAWING 5	TOTAL CLAIMS 26	INDEPENDENT CLAIMS 3
ADDRESS 23506					
TITLE System and method of using a phone to access information in a call center					
FILING FEE RECEIVED 928	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		

3/28/03